

MEDIATION A WINNING SOLUTION!

MEDIATION is a way you as a consumer, friend, neighbor, or co-worker can work together to solve the issues that concern you. The mediator helps you identify the issues and works with both parties for the best solution.

THE MEDIATOR is there to help you do things a little differently. They are not for or against anyone. The mediator will not judge or take sides, but guides each party to an agreed upon solution. At the end of the meeting the mediator will ask each party to read and sign the document.

WHAT KIND OF ISSUES: Almost anything that is causing conflict can be mediated. A few examples are: property disputes, business and community issues, small claims, contracts, and neighborhood differences.

THIS WAS: THIS COULD BE: Feelings are important but do not help settle issues. Now and in the future the decisions you make will be important to you, your associates, and your friends.

WHY SHOULD I USE MEDIATION?

- Win-Win – both parties have a say in the outcome
- It's Cheap – usually free
- Effective – 80% of all mediations end in agreement
- Convenient – set up at a time that fits your schedule
- Private – discussions are confidential
- One-Of-A-Kind – each issue is treated uniquely
- Teaches – helps you learn to talk about problems in a new way

STAGES OF MEDIATION

1. ISSUES identified by talking to the mediator
2. WORKING TOGETHER by looking at the choices you have and the information. You can find the answers that work for both of you.
3. GET IT IN WRITING – the agreement will be written by the mediator listing all the solutions, and signed by all members.

FOR ASSISTANCE CALL:

**32A District Court
(313) 343-2590
Hours: 8:30 a.m. to 4:30 p.m.
Monday - Friday**